

JOSHUA PRICE

AVID TECHNOLOGIST

PROFESSIONAL SUMMARY

I am a well-rounded, hard-working and results-driven professional. With over 15 years in the technology industry, I have had opportunities to dive into many solutions and products. In my current role I have proven my ability to communicate with both engineers and upper leadership. Relationships are a priority for me in any role as it makes every situation more comfortable and provides better results as collaboration takes place.

Entering into a new position I look forward to the opportunity to expand my experience and perspective while bringing truly unique experiences and point of view with me.

KEY COMPETENCIES

- I have a broad understanding of technology protocols and standards. Plus, I want to grow that understanding and know how the subject matter ties in.
- I am a learner. A good day is one when I learn something new and grow personally or professionally.
- I am a problem solver. Being able to dive into a complex situation and devise options to solve complex problems gives me life.
- I enjoy people and building relationships.
- I am a strategist. Knowing the person is good. Solving their problem is great. But taking all the variables involved and building a tailored strategy is what closes the deal.

CONTACT INFO:

Email: jp@contactjoshua.com
Phone: (817) 705-9196
Website: contactjoshua.com
Address: 333 W Louella Dr
Hurst, TX 76054
Social Media: [@joshpricedotcom](https://www.instagram.com/joshpricedotcom)

EMPLOYMENT BACKGROUND

Director of Infrastructure

Gateway Church | May 2017 - present

- Oversight to an extremely experienced team of Network and Infrastructure Engineers.
- Responsible for availability and growth of all infrastructure, products, and solutions necessary for the multisite organization with 1500+ employees.
- Maintained 99.99% uptime, of owned solutions, 24/7
- Responsible for building and maintaining vendor partnerships to ensure we are up to date on the direction the industry is moving and leveraging our partners to the best of their ability.
- Steward to a multi-million dollar operational technology budget.
- Helped lead the organization into a cloud-first strategy with Okta at the center as our IdP.
- Oversaw and helped implement over 100 okta integrated application instances.
- Aided in prioritizing security in our design process and lead the charge on continually hardening the existing systems.

Associate Director, Network

Gateway Church | Oct 2014 - May 2017

- Built a team of Network Engineers, structure, and policies for future growth
- Oversaw migrating from a network of T1s and VPNs to a redundant, path diverse - Layer 2 network with centralized redundant 10Gb WAN connections.
- Facilitated eight new campus network deployments
- I was still hands-on with many pieces of technology, from network hardware to monitoring solutions; Windows servers to Linux network nodes; plus just about anything in-between

Network Engineer, IT

Gateway Church | Sep 2013 - Oct 2014

- Gained in-depth experience with subnetting, switching and routing, network security, and high-density wireless deployments
- Implemented and maintained equipment from Cisco, Meraki, Ruckus, Isilon, Dell, APC
- Maintained and Expanded VoIP environment, Cisco Call Manager, Contact Center, Expressway, Emergency Responder, Unity, and IM&P

Helpdesk Manager

Gateway Church | Oct 2011 - Sep 2013

- Customer Service role focused on customer satisfaction feedback and ticket metrics simultaneously to continually look to improve our services.

Infantryman, 11B

US Army | Feb 2009 - Aug 2011

PROFESSIONAL REFERENCES

Matt Wilson
Owner, Animas Technology
Email: matt@animastechnology.com
Phone: (972) 746-1770

Jac Andrews
Associate Director, Gateway Church
Email: jac.andrews@gatewaystaff.com
Phone: (817) 455-6711